

Important Information for Your Visit

To ensure your visit with us runs smoothly and pleasantly, please take note of the following guidelines.

Clothing and Equipment

- The cave remains cool and damp throughout the year, with constant temperatures of 8°C and 90% humidity. It is recommended to bring a warm jacket or sweater. Sturdy footwear is also advisable, as the ground can be slippery.
- For safety reasons, entry with flip-flops or similar footwear is not permitted.
- Jackets can be rented on-site, as well as the mandatory helmet.

Picking Up and Paying for Tickets

- Please plan your arrival in advance to avoid any rush. Parking is about a 7-minute walk from the ticket office.
- Please pick up your reserved ticket at the ticket office at least 15 minutes before the scheduled time; otherwise, your reservation will be canceled!
- The ticket must be paid for on-site at the ticket office.
- The tour begins directly in front of the ticket office with the bus departure to the dripstone caves. The departure time is indicated with your reservation time.

Cancellation/Rescheduling

- If you are unable to attend, please cancel or reschedule in advance so that we can make the spots available to other visitors.

Duration of the Tour

- The total duration of the visit is 3 hours (including bus ride and tour).
- The guided tour through the dripstone cave itself lasts approximately 1.5 hours.

Health and Age Restrictions

- The caves are not wheelchair accessible. The visit is not suitable for people with limited mobility.
- For safety reasons, children under 4 years old are not permitted.

Photography and Filming

- Photography is allowed at certain stations for private purposes, but without flash. The flash can damage sensitive formations and blind other visitors.
- Please follow the cave guide's instructions and do not take photos while walking.
- Photos for commercial purposes must always be arranged with us in advance.

Prohibitions

- Dogs and other pets are not allowed in the cave.
- Smoking, eating, and drinking are not permitted inside the caves.

Contact

- If you have any questions, you can reach us at:
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